



# CERTIFICATE



## Management System as per ISO/IEC 20000-1: 2018

In accordance with TÜV AUSTRIA procedures, it is hereby certified that

**INTERTECH BİLGİ İŞLEM VE PAZARLAMA TİC. A.Ş.**  
**Sanayi Mah. Teknopark Bulvari 1/3 C 34906 Kurtköy**  
**PENDİK/ İSTANBUL/ TURKEY**

Applies an IT Service Management System in line with the above Standard for the following Scope

**THE IT SERVICE MANAGEMENT SYSTEM OF INTERTECH BİLGİ İŞLEM VE PAZARLAMA TİC. A.Ş. SUPPORTING THE PROVISION OF IT SERVICES IN ACCORDANCE WITH THE SERVICE CATALOGUE TO EXTERNAL CUSTOMERS FROM İSTANBUL LOCATION.**

Certificate Registration No.: **20202200003116**

Çelebi Burcu  
System Certification Division Manager

Certification Body  
at TÜV AUSTRIA

Valid until: 2026-07-26  
Initial certification: 2015-05-06  
Last certification cycle expiry  
date: 2023-07-26  
Date of recertification  
audit: 2023-07-29

Athens, 2023-10-16

This certification was conducted in accordance with TÜV AUSTRIA auditing and certification procedures and is subject to regular surveillance audits.

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